

diversicom

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HIGH SPEED (ADSL) APPLICATION CUSTOMER INFORMATION

Billing Name _____ Contact Name _____
Billing Phone Number _____ Daytime Phone Number _____
Billing Address _____ City _____ State _____ Zip _____

HIGH SPEED (ADSL) INTERNET PLANS

Includes:

Unlimited access
Email addresses with spam filter: 5 (residential), unlimited (business)
Personal Disk Storage: 10MB (residential), 20MB (business)

Requirements:

Ethernet (NIC) Card
Modem -must be provided by Diversicom
See additional Requirements listed on Brochure

All a carte Pricing:

Residential (download/upload)

768K/384K
1.5M/512K

Installation fee*

- \$42.95
 \$52.95
 Waived with 18 month contract
Early termination fee, \$150.00 \$110.00, No contract applies

Business (download/upload)

1.5M/768K
3M/768K

Installation fee*

- \$55.95
 \$59.95
 Waived with 18 month contract
Early termination fee, \$150.00 \$149.00, No contract applies

All a la carte Internet packages require a \$2.99 per month modem lease.

Bundles: Bundles available to residential accounts only. Prices shown do not include taxes and fees.

Phone & Internet (download/upload)	Cost	Phone, Internet & Video (download/upload)	Cost
<input type="checkbox"/> Bronze Bundle (768K/384K)	\$47.95	<input type="checkbox"/> Silver (768K/384K & Expanded TV)	\$85.45
<input type="checkbox"/> High Speed Plus (1.5M/512K)	\$55.95	<input type="checkbox"/> Silver with 1.5M upgrade	\$95.45
<input type="checkbox"/> High Speed Plus w/3M Upgrade	\$60.95	<input type="checkbox"/> Silver with 3M upgrade	\$100.45
		<input type="checkbox"/> Gold (1.5M/512K & Premier TV)	\$102.45
		<input type="checkbox"/> Gold with 3M upgrade	\$107.45

\$2.99 Modem lease applies to High Speed Bundles.

Modem rental included in video bundles.

Install fee \$49.95* no contract applies -Requires minimum of 3 months of service, early termination fee \$75.00

Video and high speed service and speeds are not available in all areas. Please contact business office for availability.

*Installation fee covers first half hour at premise, additional time is billed at \$30.00 per half hour. No materials included with install fee. Filter(s) type and quantity determined and installed by technician at time of install and billed to account.

Please disconnect _____ - _____ which is currently a separate line used for computer/fax purposes at the same time DSL is installed. I understand I may need this jack rewired and that rewiring will incur a fee.

OFFICE USE ONLY

Acct. Number: _____ Rec'd Date: ___/___/___ Int: _____ Personal Info Completed: _____
Deposit: \$ _____ P/O Date: ___/___/___ Int: _____ Welcome Letter: Yes / No
BD Data: _____ Deposit Letter: Office / Mailed Install Date: ___/___/___ Time: _____
Receipt #: _____ Deposit Policy: Yes / No Footage: _____ From _____ Type: AFC/Pannaway

OPERATING SYSTEM

Windows XP, Vista, 7, Macintosh OS, Other

OPTIONAL EQUIPMENT

Router: Highly recommended for increase Internet security. Required you are hooking up 2 or more computers or would like to use Internet wirelessly within your home.

Purchase \$84.50 + tax, Lease to own: lease at \$4.95 per month for 18 months, No Router Needed

E-MAIL ADDRESS(ES)

You must choose at least one address. For your protection, passwords must be strong, secure passwords and are computer generated. If you currently have an Internet account with Diversicom and the password(s) are not strong, secure, a new one will be auto generated.

Addresses must be at least 4, but no more than 16 characters, using numbers and/or letters, hyphens, periods or underscores.

Address 1 (Required) @meltel.net, Address 2 @meltel.net, Address 3 @meltel.net, Address 4 @meltel.net, Address 5 @meltel.net

CONTRACT AND TERMS OF USE

Contract Terms: If I entered into contract and terminate this agreement before the end of the contract date, I understand I will be charged a cancellation fee of \$150.00.

Leased to Own Equipment Information: I understand that if I lease to own any equipment, after 18 months I will own the equipment and no longer be billed a monthly fee for the equipment.

All equipment, not purchased, shall remain the property of Diversicom. I understand that if I am renting/leasing equipment, during this time Diversicom will maintain the equipment.

The undersigned appoints as limited agent to order and make changes in service associated with the activation of MelNet Internet Services as specified above. As an accepted Internet access user through Diversicom's network, I agree to abide by the present and future rules and bylaws of Diversicom including the Acceptable Use Policy.

Installation charges (excludes special wiring & equipment), partial month of service and first full month of service will appear on your first bill. (All charges are subject to change.) A minimum of one month's service will be charged on all services installed.

I assume all responsibility for all charges for this service. I understand that if I default on payment, my service will be subject to disconnection.

Authorized Account Signature _____ Date ____/____/____

I understand by signing this agreement, that if I am not at location at time of installation, CPNI (Customer Proprietary Network Information) may be given to person(s) at location. Note: A Customer Service Representative will contact you to schedule an install date & time. A responsible adult must be at location during installation.